

# USING A VENDOR MANAGEMENT SYSTEM (VMS) TO URGENTLY RECRUIT CANDIDATES

How Blue Arrow used its VMS to help a client simplify its recruitment admin process.

## BACKGROUND

An award-winning grocery retailer required urgent assistance with temporary recruitment across its network of stores during the global Covid-19 pandemic. The sudden arrival of Covid-19 lockdowns saw store shelves emptied rapidly due to people panic-buying essential items, requiring more staff within stores to keep up with demand.

## OUR SOLUTION

With its extensive experience dealing with peak demand levels, 56 Blue Arrow branch offices provided support to supply this retailer with the required store staff at speed, ramping up activity virtually overnight. The company's proprietary Vendor Management System (VMS) was a crucial element in delivering the solution, providing information on open vacancies and shift fulfilment. Accessible online by both client and supplier, the VMS allowed the client to place requests directly with Blue Arrow via a link.

# 1,614

shifts filled



blueArrow

*Admin processes  
simplified through the  
VMS system*

*Automation of  
timesheets*